

QUALITY POLICY

The management of KIWA sk, s.r.o. aware of its responsibility for quality, declares its Quality Policy with the following principles:

1. Meeting the customer requirements and expectations is the company's top priority.
2. High technical level and quality of own products together with the process of continuous improvement of utility parameters of products create a precondition for improving the position of the company on the domestic as well as foreign market.
3. Product quality is the first and basic task for the fulfillment of which the company's employees of all management and executive functions are responsible.
4. The company constantly deepens and develops the professional competence of all employees in order to ensure the high quality and technical level of its own products.
5. Sustained increasing of the level of management of all processes in the company enables the reduction of own costs, improved control and shortening of crucial processes, thus creating conditions for increasing customer satisfaction.
6. Suppliers of components and services are integrated into the company's quality management system.
7. Continuous improvement of the quality management system is supported by the active approach of the company's employees at all levels of management.
8. Every employee of the company is its representative, who with his work and performance helps to build its good name and stabilize its position at the customers.
9. Part of the company's development strategy is care for the social security of employees and the environment.

In Nitra, 03.01.2018


Ing. Daniel Sidun

CEO